



BellSouth Telecommunications, Inc.
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August 23, 2001

RECEIVED
REGULATORY DIVISION
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EXECUTIVE SECRETARY

VIA HAND DELIVERY

Mr. David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

Re: *Second Complaint of Discount Communications, Inc. Against
BellSouth Telecommunications, Inc.*
Docket No. 00-01151

Dear Mr. Waddell:

Enclosed please find the original and thirteen copies of a letter to counsel in the above-referenced matter enclosing BellSouth's revised notification letter to Discount's end users. Copies have been provided to counsel of record.

Very truly yours,

Joelle Phillips

JP/jej

Enclosure

cc: Henry Walker, Esquire
Vance Broemel, Esquire

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The Honorable Richard Collier
Hearing Officer
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

VIA TELECOPIER
(615) 741-5015

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Vance Broemel, Esquire
Consumer Advocate Division
Post Office Box 20207
Nashville, Tennessee 37202

VIA TELECOPIER
(615) 532-2910

Re: *Second Complaint of Discount Communications, Inc. Against
BellSouth Telecommunications, Inc.*
Docket No. 00-01151

Dear Counsel:

During the hearing, on August 22, 2001 in the above-referenced docket, BellSouth presented its plan for converting end users from ATM/Discount Communications, Inc., to BellSouth and also presented a notification letter that BellSouth proposes to send to all end users. Two issues arose regarding BellSouth's plan:

1. The effect of the toll blocking feature that BellSouth intended to impose; and
2. The addition of certain information to the notification letter.

As explained in the hearing, BellSouth planned to impose the toll blocking feature to limit the customer's ability to incur substantial charges for long distance

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and other third party services. After further consideration, BellSouth has decided to alter its proposal to impose, instead, a blocking feature that only blocks calls to 900/976 numbers and N11 calls that typically involve a charge per call. This feature will not affect the end user's ability to place emergency service or 911 calls, long distance calls or Directory Assistance calls. While this change exposes BellSouth to the potential for uncollectible charges from some end users, we are making this change to the proposal in an attempt to address the concerns expressed by the Consumer Advocate Division and the TRA's Staff. In the event that the end user had a toll blocking feature with ATM/Discount, that same feature will be transferred along with their service to BellSouth, and the feature described above will not be added.

Additional language has been added to the notification letter that addresses the limited blocking feature, provides additional information about the change in service providers, and informs the end user of the charges that will apply to Directory Assistance calls and the exemption that is available for eligible end users.

Cordially,



Joelle Phillips

JP/jej

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bcc: Charlie Howorth
Guy Hicks
Paul Stinson

IMPORTANT NOTICE ABOUT YOUR TELEPHONE SERVICE
PLEASE READ CAREFULLY

Effective (date) under an Order from the Tennessee Regulatory Authority in Docket 00-001151, your local telephone service has been switched from ATM/Discount Communications, Inc., to BellSouth. This letter will provide more information about this change.

First, you are not required to keep you local telephone service from BellSouth. You may choose any other local service provider in your area by contacting that provider directly, or you may simply disconnect your BellSouth service by calling yyy-yyyy. Unless you take some action, BellSouth will continue to provide your local telephone service.

Second, if you wish to continue your service with BellSouth, you must call zzz-zzzz within 30 days to verify your account information with us. In addition, we will need your Social Security Number, Driver's License number, or employment information for our records.

Finally, if you were receiving Lifeline service from ATM Discount Communications, Inc., you must also provide documentation of your eligibility to BellSouth in order to maintain your Lifeline service. If you think that you may qualify for Lifeline service from BellSouth after reading this information, or if you have any questions about Lifeline service, contact us at zzz-zzzz.

The following information also applies to your local BellSouth telephone service:

1. You may not be able to dial certain telephone numbers, such as "900", "976", or N11 numbers. This restriction will not affect your ability to place long distance calls or Directory Assistance calls. Contact BellSouth if you wish to remove this restriction.
2. BellSouth's tariffs will determine the rates, terms and conditions for your BellSouth service. The rates charged by ATM/Discount Communications, Inc., will no longer apply.
3. Under BellSouth's tariffs, you are allowed six (6) Directory Assistance calls per month at no charge. A charge will apply for each additional Directory Assistance call made during the month.
4. If you or someone living with you is unable to use a telephone directory or is 65 years old or older, an exemption from all charges for local Directory Assistance calls may be available. Please contact BellSouth for more information.

We are glad to provide your local telephone service.